

Dear Members,

By now I'm sure you're aware of the unprecedented circumstances that the Club finds itself in. In line with directives from the Federal Government, the 'Clubhouse' has been closed under the mandatory shutdown rules.

Unfortunately this means a break from the Clubhouse gatherings and all the friends that congregate there for things like bingo and canasta, the table of knowledge, the naughty corner, meat raffles, entertainment and the list goes on. It means a break to all our community support which approached \$27,000 last financial year. It also means we have had to stand down nearly 70% of our workforce effective immediately. These are truly difficult times and have presented an incredibly challenging set of circumstances for the club and the community. We will adapt and we will meet this challenge.

What does this mean for you?

- As on Monday 23rd March the 'Clubhouse' has been closed for an indefinite period of time.
- The best advice we have indicates that we should prepare for at least 6 months closure.
- This means there will be no access to the 'Clubhouse' (hospitality) facilities or services during this shutdown period.
- Happily, golf can continue and will, as much as possible, be 'Business as Usual' with a firm eye on social distancing, good personal hygiene and a range of other measures to ensure we minimise the risk of infection.
 - The Pro Shop remains open under strict new distancing rules. Despite the rules all the usual services, equipment and food and beverage remain available.
 - The new safety measures around golf at the club will be released in a separate post later today and will include;
 - One person per cart (Private carts included).
 - Our regular competitions will be members only.
 - No removal of flag – cups turned upside-down to prevent the ball dropping fully inside.
 - Mark you own card.
 - No rakes on the course and bunkers will be preferred lies (smooth with foot or club after shot).
 - All competitions will move to Stableford.
 - Strict adherence to social distancing rules on all parts of the course and good personal hygiene.
 - Please don't take these measures lightly. Strict adherence to these measures will enable the course to remain open.

- Failure to follow these measures may result in suspension from the club and the closure of the course.
- While Mystics has shut as a restaurant we will be re-opening on Thursday 26th March as a **Take Away and Home delivery service**.
- We will start with a small menu running from Wednesday to Sunday 5.30pm-8.30pm and will review depending on the level of activity.
 - We may also be able to include alcohol as part of the delivery service. (Strict RSA rules will apply).
- A menu and pricing will be released later today. And as we move on we would love some feedback on other items you would like to see on the menu.
- This and all club services will be cashless.
- As we become accustomed to the new operating environment we will look to expand our community services.

The Board has determined that where possible we will aim to maintain a 'Business as Usual' approach and so will maintain regular enews, website and social media updates and where possible promotional activity.

Please be patient as we come to terms with the 'new normal' and work out the best way the Club can continue to be of service to the community.

As always if you have any questions or need some clarification please don't hesitate to contact me at the club. I would also ask you keep an eye on all official Government or Department of health websites for updates and information on COVID -19.

Stay safe, and I look forward to catching up with you at our re-opening party.

Warm Regards

David Rootham
General Manager
Kiama Golf Club