



21st April 2020

An update for members, guests.

Dear Members,

As we move into week 4 of the clubhouse shutdown I would like to pass on my thanks to the Members of the Club for their patience, understanding and support as we operate under the new 'normal'. These are trying times and it's been fantastic to see everyone just 'getting on with it'.

It's also been great to see so many faces out playing golf and complying with all social distancing and hygiene directives and guidelines. It's our adherence to these directives that will allow the club to remain open and continue to offer a great facility for the members and the community. We have been working in conjunction with Police who have regularly checked in on the clubs policies that allow play to continue. Additionally, and for your information, the Police have been conducting operations in the Minnamurra area including time spent on Federal Street watching for social distancing.

Competition recommenced last Wednesday and it was great to see some full time sheets. In a previous post, I did ask for you to consider the reduced number of tee times available when booking in. If you've had a competition round or two through the week, please consider not booking in for the weekend. I'd really like to be able to spread the tee times around without too much intervention by club staff.

To help make more competition times available, we've added another competition on Friday. Last week this had fewer bookings than any other day so there may be some space on that day for you. I know it's a bit different than the usual weekly routine but we are in a whole new 'normal'.

We will be reintroducing carts for hire this week. I know some members have been very keen to get back out there with a cart. We had to make sure we could safely clean them after each use and now feel we can do that and continue to offer a safe cart hire for our members. The carts will be made available 'single person/ single bag' rule per cart. The 'single person/single bag' rule also applies to private carts.

A little bit of golf housekeeping while I have you here;

- **Bookings are still essential** for every round. Members (or guests) cannot just walk onto the course. We need to monitor play and a strict bookings policy is the best way for this to happen.
- **You cannot BYO onto the course.** The course is part of the licenced footprint of the club. Any alcohol consumed on the course must be sold from the club or Pro Shop. This does not include buying some one day and bringing the unused portion back the next.
- **Please fix your divots.** It's been a little distressing to see the number of divots that remain unrepaired when we only have members on the course. Course care and etiquette remain important parts of every round.

Thanks to everyone that attended our 'Virtual AGM' and those who also helped out in our trial runs. Trying times call for innovative solutions and the Board (with the help of some members) have been very active making sure the business still meets all its Governance obligations despite not being able to attend in person. As it looks like we will remain in this digital state for a few months, keep an eye out for more member based online activity.

Most of you will have heard about the 'JobKeeper' program recently approved by Federal Government. This has been a great initiative for the club and our staff group. It will allow us to get more staff back to work and staying in touch with the club. Over the next few months you will start to see the staff who usually pull you a beer or get you a schnitzel working on a number of minor projects such as gardens, general maintenance, painting, rangering and other general course work. It will be great to see them all back at the club.

The Job Keeper program, combined with sales revenue from golf, golf retail and our new takeaway food and beverage will provide good financial support for the club and should enable us to navigate these uncharted waters with a higher degree of confidence than was previously expected.

Last but not least don't forget our takeaway and delivery service. [Mystics is open](#) Wednesday – Sunday from 5.30pm. There is a great range of dining options AND we can delivery takeaway alcohol TO YOUR DOOR!!

WOW!!

There are two ways to order;

1. Call the club to order(P: 42377300)and pay over the phone.
2. Use the ['Bopple' app](#).

We'd love to hear what other food you want on the menu or to get some tags in [social media](#) posts of you enjoying your meal etc.

We are open for business and would love your support.

If you have any questions, please seek to liaise with our Club's management.

I look forward to seeing you all again soon.

David Rootham
General Manager
Kiama Golf Club.