

## **HOUSE POLICY**

Kiama Golf Club is very clear, we want members and guests to enjoy themselves. We serve alcoholic beverages professionally, responsibly and with friendliness. The club promotes responsible service of alcohol and to provide a safe and enjoyable venue for members and guests.

## The Club will:

- Serve liquor to patrons in a responsible manner
- Not permit the excessive or rapid consumption of alcohol by patrons
- Prevent underage drinking, by insisting on "proof of age" and requesting a Drivers Licence, Passport or a Proof of Age Card issued by Service NSW.
- Be managing intoxicated, anti-social or disruptive patrons by attempting to discourage them from becoming involved in activities that will harm themselves or other patrons
- Will not allow intoxicated patrons to gamble
- · Take reasonable steps to prevent drink spiking
- Have the welfare of members and quest as a priority at all times
- Will not serve more than 30ml of spirit per glass

## The Clubs Management and Staff will:

- Ensure that all staff are trained in the responsible service of alcohol and the Clubs Management Plan
- Assist patrons with a friendly and professional manner
- Not serve patrons the point of intoxication
- Not serve or supply alcohol to person under 18 Years of age
- Require that intoxicated, offensive or disorderly patrons leave the premises
- Have the right to refuse entry or service at all times where appropriate
- Ensure low alcohol and non-alcoholic beverages are always available when the Club is trading
- Provide cool drinking water free of charge
- Will adopt responsible promotion of liquor products in accordance with Liquor and Gaming NSW code of practice
- Providing safe transport options for members and guests, taking members and guests home in the Clubs courtesy bus when running, including calling for an Uber or taxis on request

## The Clubs Members and Guests are asked to:

- Treat Club management and staff with respect
- Enjoy and respect the services and facilities provided by the Club
- Consume alcohol responsibly
- Leave the premises in a quiet and orderly manner